

MENTAL HEALTH SUPPORT WORKER

Senior Healthcare Support Workers assist registered healthcare professionals in delivering healthcare services in a variety of locations, including a hospital, community, birth centre, someone's home, an operation room, a care facility, an assessment centre, a hospice, a school, a prison, a GP's office, a charity, or a volunteer organisation. For senior healthcare support staff, there are numerous positions available.

Is this training programme for your business?

Mental health support workers support individuals with mental ill health. You work as part of a multi-disciplinary team offering a range of mental health services. You will support individuals and their families, at different stages of their illness or recovery. Usually you will have to work closely with carers and with other organisations eg housing or social care.

The programme in brief

- Level 3 Apprenticeship Standard
- Level 3 Diploma in Healthcare Support
- Duration – 18 months
- Level 2 Functional Skills where appropriate
- End-Point Assessment



Call: 01278 550261
Email: info@landftraining.com
Visit: www.landftraining.com



The learner journey

1. 18 months on-programme – This is when the individual will learn the skills, knowledge and behaviours which will support them for their End Point Assessment. The learner could partake in a combination of activities, such as classroombased sessions, mentoring, shadowing, bespoke resources and off-site visits in order to support their learning and development. Learners must also partake in off-job training.

2. Gateway – After the 18 months teaching and learning, you, your training provider and the learner will review the learners' journey and decide whether it is the right time for the on-programme assessment.

3. End-Point Assessment – This is when your learner will need to demonstrate they have learnt the required knowledge, skills and behaviours, through an on demand knowledge test, a professional discussion, practical observation and business project.

How your employees will learn

We want to ensure that your staff members benefit fully from their training. As a result, we will mix in-person instruction with online learning to provide them the support and direction they require. A committed mentor will be assigned to each learner to help them through their training plan. Learners get unrestricted access to online resources for learning and support, as well as their mentor. The learners will benefit from all of this in order to satisfy the standards, which will enable them to become competent and completely qualified.

We will facilitate the delivery of the learners' End-Point Assessment through an approved Assessment Organisation registered on the Register of Apprenticeship Assessment Organisations.

What will you learn?

L&F Training will support you to complete the Level 3 Diploma in Healthcare Support (mental health support pathway) during the on-programme phase of your apprenticeship.

Your apprenticeship will cover values and behaviours and provide knowledge and core skills for:

- Health and well being
- Duty of care, candour, safeguarding, equality and diversity
- Person centred care, treatment and support
- Communication
- Personal, people and quality improvement
- Health, safety and security
- Assist with delegated clinical tasks and therapeutic interventions
- Support individuals
- Risk assessment and risk management

Assessment gateway

Your employer will make the decision as to when you are ready to undertake the end point assessment. In order to be put forward for end point assessment, you will need to have achieved the key requirements and qualification of your apprenticeship.

End point assessment

The end point assessment is undertaken by an independent assessment organisation chosen by your employer and comprises of a multiple choice and short answer test, an observation of practice and a learning journal review with interview. You will need to pass all three components to achieve and complete your apprenticeship.

Call: 01278 550261
Email: info@landftraining.com
Visit: www.landftraining.com