

Provide Name: L&F Inspired Hair Academy LTD
Trading as: L&F Training Academy

Provider information & Statement:

Established over 10 years ago L&F specialises in work-based training, offering bespoke apprenticeship-training programs to a growing network of employers with a geographical area covering Bristol, North Somerset, Somerset and Devon.

L&F tailor makes all its courses to meet our service users, your business requirements and the individual learner's needs.

The academy operates the most up to date training methods, which are delivered by a professional commercially viable team.

L&F is a leading provider within the service industry offering legendary training within Hair, Beauty, Barbering, Retail, Customer Service and Business Administration.

L&F specialise in supporting challenging students to grow, overcome individual difficulties to develop goals and aims and to become a valued member of society.

Foundation and employability qualification

Apprenticeship name, levels and training information offered:

- **Certificate in Developing Employability Skills (Level 2)**
The VTCT Level 2 Certificate in Developing Employability Skills is a preparation for work qualification. This qualification will develop knowledge, understanding and skills that will enable you to make informed vocational career and progression choices. It will help to build your self-esteem and confidence for employment and develop the transferable skills required by employers such as team working, communication and time management. It will also allow you to gain vocational skills and experience through participation in practical activities, work-related activities, work simulations and work experience. The skills and qualities developed in this qualification relate to a number of wider issues such as equal opportunities, health and safety, interpersonal skills and roles and responsibilities in the workplace. You are able to undertake the units which are appropriate to your needs and vocational career aspirations. L&F work methodically with the criteria and ranges set out by the awarding body offering bespoke courses to meet your individual needs.

Intermediate and advanced qualification

Apprenticeship name, levels and training information offered:

- **Business Administration - Business Administration - Intermediate Apprenticeship (Level 2)**
This VTCT Level 2 Diploma in Business Administration is designed to develop your apprentice abilities and office skills within your employment. This qualification will provide

your apprentice with the knowledge and skills that will assist them in their day to day work. It will give the opportunity to demonstrate the skills and knowledge of customer handling, administration, communication and IT. The mandatory units cover the principals of administration in a business environment and will provide your apprentice with the skills to develop working relationships and manage their own personal development and performance. This qualification is mapped around the skills required to perform their current job role. This qualification is approved and supported by the council for administration the sector skills council for business skills in work across the UK.

- **Customer Service - Customer Service - Advanced Apprenticeship (Level 3)**

This award is designed to advance and enhance your apprentice's customer service knowledge and skills to work within any customer focused position within your company to include supervisory and managerial roles. This course enables the apprentice to recognise, monitor, motivate, mentor, train and maintain legendary customer service within a team. This award assists companies in developing their managerial and front of house workforce continuing to create a platform of transferable skills designed for all sectors enabling your workforce to further develop legendary customer service skills. This course delivery is offered in a variety of ways which include non-invasive work based training that is bespoke to your company and apprentice needs.

- **Customer Service - Customer Service - Intermediate Apprenticeship (Level 2)**

This award is designed to build an apprentices knowledge and ability to work within the service industry. It enables the apprentice to recognise, monitor and maintain a high level of customer service. This award assists companies in developing their workforce with this accredited qualification, creating a platform of transferable skills across all sectors enabling your workforce to develop legendary customer service skills. This course delivery is offered in a variety of ways in which include non-invasive work based training that is bespoke to your company and apprentice needs.

Additional qualifications

- Skills First Functional Skills Qualification in English at Level 1
- Skills First Functional Skills Qualification in English at Level 2
- Skills First Functional Skills Qualification in Mathematics at Level 1
- Skills First Functional Skills Qualification in Mathematics at Level 2
- British Safety Council Qualification in Health & Safety in the workplace Level 2

Website Links & contact details: <http://www.landftraining.com>

Contact Address:

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